KANEPACKAGE PHILIPPINE INC.  No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna Telephone No. (049) 545-7166 to 69 Fax No. (049) 545-6302				INVESTIGATION REPORT FORM (IRF)  Inhouse Detection Customer Claim  Control No.: 477 Date Issued: 21 10 21					
Customer KOWA-EMORI			Attention To Mr. Gerald De Guzman						
Item Code HP33D1014				Department PRODUCTION					
Item D	escription	CARTON BOX	(		Date of Detection 21 10 21				
Job Or	der Number	JO21-M-01629	9-66	Section	Section Detected QA - SCREENING				
	ILLU	JSTRATION OF	THE PROBLEM	1 m	Major Minor				
Last.	CA.N	Ashimat I			Lot Quantity (pcs.)	Reject Quantity (pcs.			
		į,			800	67	8.38%		
				Nature of Defect;					
		<b>L</b>			TEAR OFF				
				Requ	Requirement:				
					Tear off is not acceptable				
	Marketon - Land			Actual:					
	"orther profit					W/ Tear off	eka ora Markinis, ashi a u osu ka da arak		
	NO. OF OCCURRE	ENCE	DISPOSITION	AREA OF OCCURRENCE / ORIGIN CONTENT					
	First		Hold	П	Slotter	Gluing	Material		
	Recurrence		Special Acceptance		EQOS	Vertical	Dimension		
	No.:		For Rework		Diecut	Others:	Appearance		
	Date:		Reject / Disposal		Detaching		Process / Method		
	Issued by		Checked by		Approved b	ру	Received by (Receiving Section)		
Adrian Vergara Mr. Roderick Ramos QA-IE Staff QA Supervisor				Mr. Roxel Alm QA Asst. Man		Mr. Seralo De Guzman Head/ Supervisor			
			I. INVESTIGAT	ION / A	NALYSIS				
	DIRECT CAUSE: (Ar	alyze the reaso	n of occurrence, why it happened?)		INDIRECT CAUSE	E: (Analyze the reason of oc	ccurrence, why it leaked?)		
Б	Why 1:			Why 1					
System / Training	Vhy 2:		Why 2	Why 2: Why 3:					
T/ma	Why 3:	N/A							
Syste	Why 4:			Why 4	Why 4:				
	Why 5:			Why 5		=			
SE	Why 1:	1:		Why 1					
oling	Why 2:				Nhy 2: Nhy 3:				
Design / Toolings	Why 3:								
Desig	Why 4:	Why 4:		Why 4	Vhy 4:				
	Why 5:			Why 5					
<u>a</u>	Why 1:			Why 1:					
Process / Material	Why 2:				/2:				
38 / N	Why 3:	PLS. SEE ATTACHED		Why 3:	PL	PLS. SEE ATTACHED			
roces	Why 4:		APA 20 10 10 10 10 10 10 10 10 10 10 10 10 10	Why 4:	·				
	Why 5:			Why 5:	Why 5:				

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#### KANEPACKAGE PHILIPPINE INC.

No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna Telephone No. (049) 545-7166 to 69

### INVESTIGATION REPORT FORM (IRF)

	Fax No. (049) 343-0			sint makes to come Manatanahan	SOVA PRODUCE STREET		Selection of the second second second	
				FINAL CON	CLUSION		Mary May 18	
OCCURRENCE ROOTCAUSE					OUTFLOW ROOTCAUSE			
- UN	even le	NGHI SIZE O	OF PMI	UTED)	- 01	PETUATOR WEED TO CON THE PRINT DIMENSION	USID€R J.	
IMMEDIA	ATE ACTION: (Actio	n to be done to contain/ tempora	ary correct the pr	roblem found)	CORRECTI	VE ACTION: (Actions to be done to ensure that the probler	n will not happen again)	
A. Sorting Res	sult					Actions to be done to eliminate recurrence	Who / When	
	Locatio	n Total Stock	NG	Total Good				
RM	NIA	4			System	/		
WIP	N/F				Oystem	N/A		
FG	11/1	3						
B. Orientation								
Date	21 10 25 Time 15:36 - 15:42		Design /	17/				
Title	Title ORIENTATION REGARDING TEAR OFF OF KOWA - EMORI					NA		
Attendees	DIECUT OPE	RATORS				3		
C. Reworking								
Rework Qua	intity	N	/ <del>A</del>		Process	PLS. SEE ATTACHET		
Total Good		N	l A		1100033	100. See Allable		
Rework Pero	centage (Good)	N	/A				E.	
II. QA	ROOTCAUSE VEF	RIFICATION (To be filled	out by QA In	-charge)	Date Conducte	ed: 21 10 22. PIC: A. Verga va		
Identified Rootcause					Recommendation			
Uneven sheet size							<u>.</u>	

III. CORRECTIVE ACTION VERIFICATION (To be filled out by QA In-charge)								
Checked		Date	Implemented?		Remarks			
1st Verification of Action	A. Vergara	21 10 27	[/Yes	[ ] No	C.A. is implemented			
2nd Verification of Action		<i>\pi</i>	[]Yes	[ ] No				
3rd Verification of Action			[]Yes	[ ] No				
Effectiveness of Action	A. Vergara	21 12 07	[/] Yes	[ ] No	C.A. is effective			

Note: If no same defects / problems occurs for 5 consecutive deliveries, corrective action is considered effective / closed. If the same problem occurs within 5 consecutive deliveries or 3rd verification of action still not yet implemented, Investigation Report shall be re-issued to the affected department to provide new improvement action.

IV. CLOSURE								
Status:	Remarks:	Approved by:	Process Owner Acknowledgment: (Receiving Section)					
SOUNT	ITY ASSURANCE DEPARTM	IEN MM QA Asisi Manager	IRISH MAY L. ESTAREJA Line Leader Department Head					
Re-Iss ve IR		Pate: 21 12 07	Date: 21 12 07 Date: 21 12 67					
	A CONTRACTOR OF THE STATE OF TH							

DATE AND SIGNATURE

mm 21 12 07

QA-027-F01 REV.01

# INVESTIGATION REPORT FOR TEAR OFF OF KOWA-EMORI HP33D1014 CARTON BOX

W1- Based on investigation Diecut S1700 encounter uneven length size of printed board.

### DIRECT CAUSE PROCESS/MATERIAL

**W2**- Because the item undergo auto stripping, the small size of uneven printed board loosed in auto stripping guide and the right side scrap get small why when the stripping belt collected the scrap it also hit the item that caused Tear Off.



INDIRECT CAUSE (OUTFLOW) PROCESS/MATERIAL

**W1-** Diecut S1700 operator cant adjust the machine setup because they need to consider the dimension of print.

#### PRODUCTION CORRECTIVE ACTION

Orient the Diecut S1700 operator to void the stripping process and immediate inform the Leader in-charge once they encounter uneven length size of printed board with auto stripping process.

PIC: PRODUCTION TARGET DATE: 211025

PREPARED BY:

GERALD DE GUZMAN PROD ASST. SUPERVISOR APPROVED BY:

WEENA V. APALLA SR. SUPERVISOR



## KANEPACKAGE PHILIPPINE INC.

	ľ	INUTES O	F THE MEETING		
Date: 211025	Time Start:	1535H	Time Finished: 1542 H	Venue:	S1700 MUFA
TTENDEES: Name	Section	Sign	Name	Section	Sign
GIL Copino MICHAEL POMBAGO DARWIN MANGAR RAMN PAMBAW	CONTRACTOR AND	Entre Superior Superi			
AGENDA:		ORIENTAT KOWA-EM	ION REGARDING TOORI HP33D1014 C	EAR OFF OF	
MINUTES:					page <u>1</u> of <u>1</u>
underwent a stripping be the dimensi  CORRECTIVE ACTIO  > Void the  > Immedia	auto stripping, when the caused Team ion of print.  ON:  auto stripping products in the least of the caused th	cess once they enco	ze of uneven board have small collected the scrap the item operator cant adjust the mach puntered uneven board.  The problem is petter to provide the item its better to provide item its better to provide the item its better to provide item its better item its	ine setup because	they need to consider
> If the Au		s effect to the qual			
for KPPI fill up only Prepared by:  GERALD DE GU	2 MAN	Reviewed by:		Noted by:	